



Benefits and Revenues Training Needs Assessment (TNA)

What is a TNA

The TNA is a web enabled software tool developed *by practitioners for practitioners*. It has been designed to assess a team or individual's level of knowledge. Participants are presented with a bank of questions in various formats such as multiple choice, yes and no or true/false. The questions are not designed to 'trip participants up' but rather identify gaps in knowledge.

Added Value

The TNA's flexible versatile reporting suite can be used to assist an organisation in planning their training cost effectively. It also offers a clear audit of action, for example, by providing a baseline against which improvements can be monitored over time.

Beyond Training

The TNA product goes far beyond identifying training needs. The following are some of the areas where authorities have already utilised the TNA to positive effect.

- Staff Development/Appraisals
- Recruitment – permanent and temporary staff
- Promotion selection and internal recruitment
- BFI and Audit Preparation
- Service Improvement Plans
- NVQ/SVQ process
- Investors In People
- Benchmarking
- Developing Procedures
- Best Value and Comprehensive
- Performance Assessment

ESP has developed a range of customised TNA's, including Freedom of Information, Data Protection and Anti Social Behaviour Orders.

If you would like to find out more about Benefits and Revenues TNA or any of our other products please contact us for further details.

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